

## Area 1 Committee (Bulwell and Bulwell Forest) Ward Performance November 20th 2013

Title of paper:	<b>WARD PERFORMANCE REPORTS</b>	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bulwell and Bulwell Forest
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<b>Relevant Council Plan theme(s):</b>		
<b>World Class Nottingham</b>		X
<b>Work in Nottingham</b>		X
<b>Safer Nottingham</b>		X
<b>Neighbourhood Nottingham</b>		X
<b>Family Nottingham</b>		X
<b>Healthy Nottingham</b>		X
<b>Leading Nottingham</b>		
<b>Summary of issues (including benefits to customers/service users):</b>		
This report outlines the community engagement which has taken place and is planned in Bulwell and Bulwell Forest Wards. It also outlines the ward priorities for both wards and the actions which have been undertaken to address those priorities.		
<b>Recommendation(s):</b>		
<b>1</b>	Area Committee note and comment on the Ward Performance Reports	

### **1 BACKGROUND**

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.

1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

1.5 All three Locality boards now have Nottingham City Council Directors as Chairs. The chair for the North Locality is Mark Gannon, Director of Information Technology

The focus for all the Locality Boards will be on Crime and for the north, in particular Theft from Shops, Violence including domestic violence, and Criminal Damage.

The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

## **2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.

2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None

## **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)**

4.1 None

## **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)**

5.1 None

## **6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

## **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

**8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None

## Bulwell Ward Priorities

# Bulwell Priorities

Theme	Priorities	Key Actions	Outcomes
Safer	<p>Domestic Abuse</p> <ol style="list-style-type: none"> <li>1. To raise awareness of the issues</li> <li>2. To promote support networks</li> <li>3. To provide/promote training opportunities for officers and community reps</li> </ol>	<p>Dec 13 or Jan 14 - To deliver a women's wellbeing event</p> <p>Autumn 13 - Promote the man enough campaign in Bulwell Market</p> <p>Autumn 13 - Street Pastors to investigate how to promote the man enough campaign through their work (link in with Katy Follows)</p> <p>Autumn 13 Encourage local fathers group to promote the man enough campaign</p>	<p>May 13 - Action plan in place and to be further developed via NATs</p>
	<p>Current Neighbourhood Policing Priority: Anti-social behaviour focusing on open space congregation around Ravensworth Road, Merchant Street and Rock Street.</p>	<p>Dedicated patrols within the area between Nottinghamshire Police and City council CPO's.</p> <p>Daily patrols are in place to try and reduce ASB associated calls - majority of calls are after midnight and are noise related.</p>	<p>Eviction notices have been served on one occupant and this is proceeding</p> <p>Identified overgrown gardens have been cleaned up and work continues to improve the area for residents</p> <p>There has been 2 street sweeps done</p>

			<p>in conjunction with city council to try and tidy up the street which has partially worked.</p> <p>Continuing enforcement action has been taken with bins being left out of the streets by CPO's. 1 FPN issued in July</p> <p>This priority will change in November. There will be enhanced patrols and activity towards the end of October.</p>
	Bulwell LAG Priority – As above	As above	
	Reducing accidental and deliberately set fires	<p>Ensure Fire service is invited to all events</p> <p>Continue to deliver sessions in schools with Police and NCC</p>	<p>Vulnerable persons training given at officers Networking event</p> <p>Fire attending One Stop on Crabtree Farm</p> <p>Police have referred relevant residents through to the Fire Service</p>
<b>Neighbourhoods</b>	Reduce litter and dog fouling	<p>Ongoing - Continue to keep Lawton and Grindon as priority routes for Poover</p> <p>Ongoing - Improve promotion of FPNs</p> <p>Ongoing - See it Report scheme promoted and reporting encouraged</p>	<p>Residents have noticed the additional cleansing</p> <p>CPO's informing NAT officers when FPNs are issued enabling NDO's to forward this on via community networks</p> <p>3 dog fouling FPNs issued in September in Bulwell Ward.</p>

			<p>Ongoing - Deliver school education sessions linking enviro crime, police and fire to every primary school in Bulwell ward</p> <p>Identify gap areas and deliver target engagement across the year</p>	<p>Crabtree and Springfield Schools have been involved with this project to date. Other schools will follow.</p> <p>Meeting took place in July to discuss delivering a session on Crabtree. provisionally involving Fire, police, Job Centre NCN, City Services, Parent group, fathers grp, BCTL, NCH and more. Door knocking took place in October</p>
<b>Families</b>	School Readiness		<p>FCT &amp; Toy Library to talk through priority to NAT at Oct meeting and identify ways in which NAT members can contribute and support this issue</p>	<p>Parental involvement session delivered in October. Ongoing meetings take place with relevant agencies. Get set for school sessions are taking place within schools co-ordinated by the Toy Library and Family and Community Team</p>
<b>Health</b>	Healthy Eating		<p>The healthy eating programme will be promoted through the NCC youth and play sessions</p> <p>Physical activity will be offered as part of every youth and play NCC session.</p> <p>The Unicef breastfeeding campaign will continue to be promoted.</p> <p>Information on healthy relationships will continue to be promoted through the exchange programme with French young people.</p> <p>Promote local services</p>	<p>Public health nutritionists have expressed an interest in running nutrition information within schools.</p>
	Mental Health & Wellbeing			<p>Library project, Books on Prescription has been introduced to the Riverside</p>

			Library. 30 titles available on self help
<b>Working</b>	Mapping and promoting local education and employment opportunities with a focus on youth unemployment	Job Centre Plus to give a talk on local initiative for 18 -24 yr olds at Sept NAT  NAT members to agree ways in which we can support JC+ to promote these initiatives	JobCentre Plus information was taken to a NAT meeting.
<b>Cross Cutting</b>	Welfare Reform impacts	NAT members to promote better the Credit union services  All NCH staff to advice tenants on changes to benefits where relevant and signpost tenants with more complex queries to the Financial Inclusion Team  Bulwell EAZ to highlight as a priority at EIP Management meeting to raise awareness to Headteacher of likely impacts	Bulwell Credit Union closed on August 31 <sup>st</sup> 2013.  Home swap session run on Mon 10 <sup>th</sup> June at Riverside. Well attended

# Community Engagement

## Ward Walks

Area/ Estate	Date/ Time	Meeting Point
Bulwell Hall	September 2nd	Healthy Living Centre, Lawton Drive

## Community Meetings

Group	Date	Venue
Rufford Tenants and Residents Association	September 25th	Duchess Gardens



# Community Engagement

## Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Crabtree engagement	Neighbourhood Management, Police, One Vision, Nottingham City Homes	October 16th	Crabtree estate
Apprenticeship Scheme Promotion	Neighbourhood Management, Economic Development	October 9th	Bulwell Industrial estate
Pre budget consultation	Neighbourhood Management, Councillors, One Vision	October 18th	Bulwell Market Place
Bulwell Xmas Festival	Various	December 2nd	Bulwell Riverside and Bulwell Market Place

# Finance

## Ward Councillor Budgets

Total Amount allocated this period £6,872

Budget Remaining Unallocated £ (inc of 2012-13 allocation) £55,348

## Area Capital Fund

Total Amount allocated this period £24,747

Budget Remaining Unallocated £ (inc of 2012-13 allocation) £134,054

## Others – Section 106, NCH Environmentals, Other Funding

None this period

## **Bulwell Forest Ward Priorities**

<b>Theme</b>	<b>Priorities</b>	<b>Key Actions</b>	<b>Outcome</b>	<b>Lead</b>
<b>Safer</b>	Lack of places for young people to gather around Rise Park and break ins at the Rise Park community centre ( <i>LAG Priority</i> )	<p>The crime reduction officer will visit Rise Park community centre. Celia will contact the CCTV team to ask for the cameras to focus more on Rise Park Community Centre</p> <p>Rise Park Community Centre will put a notice on the fire door letting anyone know that they are on CCTV.</p> <p>Anyone who has concerns about anyone hanging around the community centre who are causing problems will phone 101</p> <p>The Church on Rise Park will arrange a time to talk to young people at the academy about the type of youth provision they would like in the area.</p> <p>Rise Park Community Centre will continue to liaise with Right Track regarding the possibility of running some youth activity within the centre</p> <p>Celia will investigate the feasibility of installing a youth</p>	<p>Visit undertaken and action taken to address issues raised.</p> <p>The CCTV team have been made aware of the issues at the centre.</p>	<p>Police</p> <p>NM</p> <p>RPCA</p> <p>All</p> <p>Top Valley Academy RPCA</p> <p>NM</p>

	<p>Parking associated with football matches on St Albans Rd (<i>LAG Priority</i>)</p> <p>Anti social behaviour linked with drug theft and criminality in the Deptford Crescent area (<i>Police Priority</i>)</p>	<p>shelter next to the playground on Rise Park.</p> <p>Police to talk to the football club The football club will be asked to install a sign on the fence regarding No parking near to the bollards</p> <p>NM to investigate the possibility of installing parking restrictions around the bollards.</p> <p>Police operations will take place in the relevant areas</p> <p>Residents to inform the police of any relevant information</p> <p>Community alerts will be sent out throughout the beat</p> <p>The CCTV van will be requested for Highbury Vale</p> <p>Action will be taken by the relevant authorities when evidence is obtained</p> <p>The possibility of using Rat on a Rat stickers on eg lampposts will</p>	<p>properties surrounding the proposed location. These resulted in strong objections and so the installation of a youth shelter will not proceed.</p> <p>Drug warrants actioned. Further operations planned. Alerts are sent on a monthly basis giving an update regarding police actions on the beat.</p> <p>A date is to be planned for the CCTV van, this has not been completed yet due to other police planned Operations.</p>	<p>Police</p> <p>NM</p> <p>Police</p> <p>Residents Police</p> <p>Police</p> <p>Police/NCH Police</p> <p>NM/Police</p>
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		<p>be investigated  A letter will be distributed on the estate giving relevant numbers when the police consider this to be appropriate  The possibility of using the advance throughout the area will be investigated  The police will investigate the possibility of using over to covert cameras in empty flats on Highbury Rd  The police beat manager will start the process for a CCTV camera post to be placed on Highbury Rd</p>	<p>Rat on a Rat posters distributed locally.</p> <p>This is not possible due to the high cost.</p> <p>This is not a consideration at this time due to other police operations.</p> <p>This has not currently proved possible</p>	<p>NM</p> <p>Police</p> <p>Police</p>
<p><b>Neighbourhoods</b></p>	<p>Increase community engagement from areas not currently represented at community meetings eg LAGs</p>	<p>.Publicised Beat Surgeries will take place on relevant streets</p> <p>Drop Bys involving the ward councillors will take place outside the Co-op on Highbury Rd</p> <p>Courses organised by the Tenant Academy will be publicised to local tenants</p> <p>Bulb planting will take place</p>	<p>A drop by outside the Co-op took place in early Autumn with several residents talking to councillors and City Council staff about issues in their area.</p> <p>Two bulb planting sessions</p>	<p>Police/CP</p> <p>NM</p> <p>NCH</p> <p>NM</p>

	<p>Reduce the amount of dog fouling in public</p>	<p>involving residents of all ages</p> <p>Planting will take place on Top Valley estate on derelict land</p> <p>Organisations across the ward will be invited to have a stand at the ward forum on October 12th. Information regarding vacant sites where agreement has been reached regarding future use eg Duffield Court and Henry Mellish will be available at that event.</p> <p>Community Protection will promote the See it Report It campaign at community events.</p>	<p>were arranged for October. One had to be postponed due to poor weather. The bulb planting around PC Ged Walker's memorial site involved children from Cantrell school and residents from Colin Broughton Court sheltered housing complex together with the police dog team, city council officers and Cllr Clark.</p> <p>Grassing the derelict areas is due to take place in November.</p> <p>A range of organisations had stands at the Bulwell Forest Ward Forum.</p>	<p>NCH/NM/City Services</p> <p>NM</p> <p>CP</p>
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	<p>places (<i>Reduction in the number of reports of dog fouling and increase in resident satisfaction as evidenced at eg LAG and residents meetings.</i> <i>Increase in fixed penalty notices)</i></p> <p>Management of vacant sites</p>	<p>Information will be included within a ward newsletter which will be distributed to all houses within the ward.</p> <p>The use of pineapple scented spray to deter dog fouling in specific areas will be investigated</p> <p>Street pastors will give out dog bags on their walks throughout the area.</p> <p>The criteria for dog control areas will be investigated.</p> <p>Information regarding specified areas for use as dog toilets will be obtained.</p> <p>Community Protection will take action wherever appropriate eg undercover operations.</p> <p>All agencies to raise any problem sites at NAT meetings. Information will be provided where appropriate to residents</p>	<p>Information about the See It Report It campaign was included in the Bulwell Forest News which was delivered throughout the ward.</p> <p>Evidence is required that dogs are causing a serious nuisance before a dog control order can be applied for.</p> <p>Further operations have taken place and fines issued eg one fine was issued on Southglade Park.</p> <p>Information about proposals for the former Henry Mellish</p>	<p>NM</p> <p>Fire</p> <p>SP</p> <p>NM/CP</p> <p>NM</p> <p>CP</p> <p>All</p> <p>NM</p>
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	<p>Impact of changes in the benefits system</p>	<p>when any new developments are proposed on vacant sites</p> <p>he Fire Service will visit any derelict sites which have empty buildings on them in built up areas to assess for fire risk eg Imperial Rd factory.</p> <p>Community Protection will take action where appropriate against landowners.</p> <p>Councillors and Neighbourhood Management will liaise with landowners regarding future developments where appropriate.</p> <p>The possibility of an information session for staff will be investigated.</p> <p>All staff will promote available advice services eg welfare rights.</p> <p>Information will be obtained on the way in which changes in the</p>	<p>site and the next phase of the Food Court were brought to the Bulwell Forest Ward Forum in October.</p> <p>The Fire Service has visited a derelict site of concern but has found that it is secure.</p>	<p>Fire</p> <p>CP</p> <p>Councillors/NIM</p> <p>NM</p> <p>All NIM/NCH</p>
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		<p>benefits system are being communicated to tenants and residents either nationally or through organisations such as NCC/NCH and the media.</p> <p>The possibility of providing information to residents in places where they usually meet will be investigated.</p>		<p>NM</p>
<p><b>Families</b></p>	<p>Domestic Abuse</p>	<p>Information about available training courses to be cascaded to all relevant staff</p> <p>Stickers/posters promoting the helpline numbers to be obtained and distributed to Street Pastors, community centres and other public buildings</p> <p>Malt Cross to investigate the possibility of running a relationship course in the course</p> <p>A local awareness raising course to be set up if there is sufficient interest</p> <p>Information to be obtained regarding the Are you Man</p>		<p>All</p> <p>NM, NCH, Malt Cross</p> <p>Malt Cross</p> <p>NM</p> <p>DoBH</p>

		Enough campaign Information on healthy relationships will continue to be promoted through the exchange programme with French young people	F&C	
<b>Health</b>	Childhood Obesity and Physical Activity <i>(An increase in referrals to the Go4It Project)</i>	Physical activity will be offered as part of every youth and play NCC session  Promotion of the Go4It programme will take place  Information about the Nutrition Team's healthy eating courses will be obtained and circulated to community groups  The Unicef Breastfeeding campaign will continue to be promoted  The healthy eating programme will be promoted through the NCC youth and play sessions  Census statistics on the number of people aged over 80 to be	F&C  All  DoBH/NM    F&C    NM	Community Protection are currently working to identify
	Reduction in the number of excess			

	winter deaths through energy efficiency measures and energy advice to vulnerable residents	discussed at a NAT meeting NCH to request details of tenants over 80 years in Bulwell Forest Ward  Information to be obtained on the work currently being undertaken by public health  Relatives who have concerns about an elderly relative in bad weather can contact Community Protection to request a home visit	the most vulnerable people who do not have anyone caring for them. If the resident agrees, their details can be forwarded to the Carers federation Winter Support Project.	NCH  DoBH  CP
<b>Working</b>	Increase awareness about access to employment and training opportunities	The possibility of holding an employment event in 2014 will be investigated to include employment, volunteering and training.  The Economic Development Team will be invited to local events to promote local schemes	Economic Development attended the Bulwell Forest Ward Forum on October 12th	NM  NM

**Key**

CP Community Protection  
F&C Family and Community Team  
NCH Nottingham City Homes  
SLC Southglade Leisure Centre  
DoBH Decade of Better Health  
NM Neighbourhood Management

# Community Engagement

## Ward Walks

Area/ Estate	Date/ Time	Meeting Point
Imperial, Repton and Ockerby	August 13 <sup>th</sup> at 6pm	Imperial Rd
Deptford estate	September 19 <sup>th</sup> at 10am	Highbury Rd

## Community Meetings

Group	Date	Venue
Rise Park Community Association	August 8th	Rise Park Community Centre
Rise Park Action Group	August 15th	Rise Park Community Centre
Bulwell Forest South Local Area Group	August 22nd	St Albans Rd
Community Centre Insurance Meeting	September 2nd	Bulwell Riverside

Bulwell Forest North Local Area Group	September 10th	Top Valley Academy
Top Valley Community Association	September 10th	Top Valley Community Centre

# Community Engagement

Events Delivered

Event	Lead Partners	Date/ Time	Venue
Highbury Rd drop By	Councillors, Neighbourhood Management	September 2 <sup>nd</sup> 5 – 7pm	Outside Highbury Rd Co-op

Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Ward Walk	Councillors, Neighbourhood Management, NCH	October 4 <sup>th</sup> 10am	Austin St flats

Ward Forum	Councillors and various organisations	October 12 <sup>th</sup> 10am – 12noon	Top Valley Community Centre
Bulb planting	NCC, Top Valley Academy, Stanstead School	October 14 <sup>th</sup>	Bulwell Forest Recreation Ground
Ward Walk	Councillors, Neighbourhood Management	October 15 <sup>th</sup> 10am	Bannerman Rd and Logan St
Bulb Planting	NCC, Notts Police, Colin Broughton Court, Cantrell School	October 17 <sup>th</sup>	Bulwell Forest Recreation Ground
Pre Budget Consultation	NCC	October 18 <sup>th</sup> 9 – 11am	Bulwell Market Place
Apprenticeship Scheme Promotion	NCC	October 21 <sup>st</sup>	Southglade Food Park and other businesses
Estate walkabout	Councillors, NCC and NCH	November 26 <sup>th</sup> 10am	Top Valley estate

Xmas festival	Various	December 2nd	Bulwell market place
Ward Walk	Councillors and neighbourhood management	December 10th	Highbury Hospital and other communal establishments.

## Finance

### Ward Councillor Budgets

Total Amount allocated this period £300

Budget Remaining Unallocated £38,243 (inc of 2012-13 allocation)

### Area Capital Fund

Total Amount allocated this period £None

Budget Remaining Unallocated £ (inc of 2012-13 allocation)£130,864

### Others – Section 106, NCH Environmentals, Other Funding

None this period